Release Notes April 2022

Steps

- ☐ Draft and finalize email content
- ☐ Dave McConnell to send email
- ☐ Daniel Brown to post the latest email content as an [announcement on service website](#)

EMAIL BODY DRAFT - Note that this is a single column three row table (header+body+footer)

To: Support Contacts listed here https://info.zoom.umich.edu/rooms/admin/support
From: Dave McConnell

Subject: U-M Zoom Rooms April 2022 Update

You are receiving this email because you are listed as a support contact for a U-M Zoom Room.

U-M Zoom Rooms - April 22 Updates

Please review the latest updates for U-M Zoom Rooms and share with the relevant people and groups in your area.

Service Updates

Poly X70 for Large rooms - *now available*

- The Poly X70 is an all-in-one audio and video bar optimized for large-sized rooms with up to 20 seats.
- The [U-M Zoom Rooms Hardware, Large Package](#) featuring the X70 is now available from the Tech Shop.
- View the Tech Shop's [product page](#) for details and technical specs.

New overview video for U-M Zoom Rooms

- The [new overview video](#) created by ITS Communications provides a quick summary of what the service is, how it works and options available.

- It is a nice addition to our website, as well as something you may find helpful to socialize Zoom Rooms.

Annual license auto-renewal completed
- Billing was processed in late March to the shortcode on record
- This billing was for $300 per room and covers the next 12 month period, next renewal scheduled for March 2023.
- Please let us know via a [service ticket](#) if your shortcode changes at all this year.
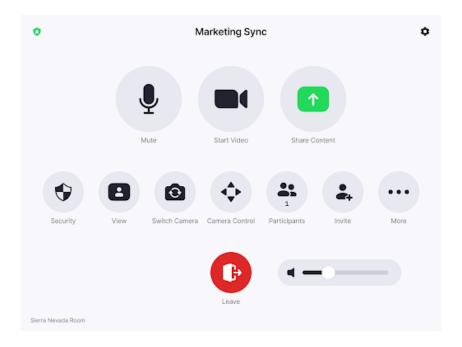
Notable Vendor Updates

No updates will be pushed out this month. The updates below will be pushed to your devices <u>next</u> month after further testing. Please help socialize this new interface with users prior to the update**.**

Poly Firmware
- [3.10](#) and [3.11](#)
  - Multiple camera support on G7500, up to 3 cameras: 1 HDCI + 2 USB or 3 USB cameras.
  - Speaker Framing Enhancements on Studio X30 and Studio X50

Zoom Room Appliance Software
- [5.10](#)
  - Introduces a new user interface for the touch panel controller. This change affects the in-meeting interface, whereas the previous UI update was only the main screen. The new interface merges several screens from the prior interface so that users have more direct access to the features they need and the UI aligns with Zoom desktop and mobile clients. A snapshot of the change can be found below.
  - Learn more about the UI update on [Zoom Room Blog](#)
  - Various notification and indicator improvements
  - Set chat privileges for participants from touch panel
  - Enhanced in-meeting user abuse reporting
  - Automatic audio echo test - Proactively tests your Zoom Rooms audio devices for echo daily.
  - Minor bug fixes and security enhancements

Need More Info or Help?

- See additional information on the U-M Zoom Rooms Service Website.
- Get help on U-M Zoom Rooms by submitting a U-M Zoom Rooms request ticket.

Thank you on behalf of the U-M Zoom Rooms team,

Dave McConnell
Manager of Campus Computing Services
U-M Information and Technology Services