



You are receiving this email because you are listed as a support contact for a U-M Zoom Room.

U-M Zoom Rooms - November '21 Updates

The U-M Zoom Rooms service launched on September 20, 2021 and is now providing a streamlined conference room experience, seamlessly connecting with Zoom meetings while being easy to set up, use, and maintain. Our service team aims for continuous improvement through service innovation along with timely evaluation and release of vendor updates.

Please review the latest updates for U-M Zoom Rooms and share with the relevant people and groups in your area.

The latest software updates will go live on Saturday, November 6, 2021 at 11pm EST. Updated Zoom Rooms hardware may reboot once or twice and be unavailable for 10-15 minutes.

Service Updates

Crestron Implementations

- U-M Zoom Rooms now supports some Crestron conference room implementations where the Crestron system acts as the controller for the Zoom Room. The user can toggle between Crestron controls and the Zoom Rooms controller app from a Crestron touch panel.
- Minimum Requirements:
 - [A U-M Zoom Rooms standard appliance](#) (Crestron system acts as controller. Crestron Zoom Rooms hardware is not currently supported.)
 - Crestron TSW-770-* or TSW-10-* touch panel
 - Crestron 3-Series or newer control system
- If you are interested, please [submit a request](#) and we will consult with you on your use case. Do not purchase hardware until your use case has been reviewed and approved by the U-M Zoom Rooms team.

Poly Studio E70 USB camera now available

- Supported by the Poly Studio X50 as a replacement or secondary camera or the Poly G7500 as one of up to 5 cameras.
- Great for larger conference rooms offering dual lenses with 20-megapixel 4K sensors
- In stock and [available now at the Tech Shop](#).

Notable Vendor Updates

Poly Firmware

- **Release Notes Links**
 - [3.6.0](#)
 - [3.7.0](#)
 - [3.7.1](#)
- **Release Notes Highlights**
 - Zoom Smart Gallery extracts images of regions of interest (for example, a person that is speaking) from the video stream of a camera into separate, individual video streams. It also displays a single video stream showing all call participants.
 - For more information on Poly's implementation of Zoom Smart Gallery and optimal room setups, see [Zoom Smart Gallery on Poly VideoOS Best Practices](#) at the Poly Online Support Center.
- **Device Mode**
 - Thanks to the new Device Mode Auto Launch, users can now plug a laptop directly into a Poly device to use the conference room hardware with third party meetings that are not using Zoom. This is one option to connect the Zoom Rooms hardware to Microsoft Teams or Google Meet meetings.
 - **Note:** The system automatically enters Device Mode when you plug in a USB cable to the system and your computer. When you disconnect the USB cable, the system automatically exits Device Mode 20 to 30 seconds later.

Zoom Room Appliance Software

- **Release Notes Links**
 - [5.8.0](#)
- **Release Notes Highlights**
 - Multi-Stream view (Public beta)
 - Zoom Rooms Multi-Stream view displays multiple video feeds from a single conference room. This allows the Zoom Room cameras to focus more closely on groups of participants and display these people more clearly to remote attendees.
 - Panelist and host controls in webinar
 - Zoom Rooms that join a webinar as a panelist or a host will be able to view and/or manage attendees.
 - In-meeting chat replies
 - Meeting participants in a Zoom Room can reply to in-meeting chat messages with a Zoom Rooms controller or using a Zoom Rooms touch screen.

- Note: Links sent via Zoom Chat cannot be opened from the controller. For this reason, the [best practices](#) indicate the use of U-M Slack or a comparable service for link sharing.

Need More Info or Help?

- See additional information on the [U-M Zoom Rooms Service Website](#).
- Get help on U-M Zoom Rooms by [submitting a U-M Zoom Rooms request ticket](#)

Thank you on behalf of the U-M Zoom Rooms team,

Dave McConnell

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